



RIGHT TO REFUSE OR REMOVE POLICY

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Person responsible for review:	Operations Manager

INTRODUCTION

In order to maintain an appropriate standard of service and provide a safe work environment for employees, volunteers, and other participants, FDNA reserves the right to refuse or discontinue facilitation of netball or other related services.

Service may be denied to any participant(s) who acts inappropriately by disrupting the normal delivery of netball or other related service, or if a participant's behaviour or environment threatens the safety of employees, volunteers, or other participants.

POLICY

FDNA Constitution 20.08.2020 Rule 2 states that the objects of the Association include:

"Provide for the conduct, encouragement, promotion and administration of the sport of netball throughout the Frankston region including but not limited to: promoting a greater community awareness of, and enjoyment in netball and its contribution to sport generally"

Therefore, any team/individual not supporting this object may be refused entry into a competition/program or ejected from that competition/program at any time.

FDNA reserves the right to refuse to accept a team entry or to remove a team from a competition at its sole discretion.

Any refusal or removal will comply with anti-discrimination laws – refusal or removal of a participant will never be based on their age, sexual orientation, gender identity and intersex status, race and/or disability.

Refusal or removal will be carried out in order to support the best interests of the Association. Reasons for refusal or ejection may include, but are not limited to:

- Failure to comply with or breach of Codes of Conduct
- Failure to comply with or breach of Competition Regulations
<https://vic.netball.com.au/policies-guidelines>
- Failure to comply with or breach of any relevant By-law
- Failure to comply with or breach of any relevant Constitution rule
- Failure to comply with or breach of Jubilee Park Stadium Conditions of Entry
- Failure to comply with or breach of any FDNA, Netball Victoria or other relevant governing body policy or guideline.
<https://frankstonnetball.com.au/policies/>

In accordance with Rule 10 of the Constitution a member may be suspended or expelled if it is reasonably considered that the Association or any of the Members may suffer damage or detriment as a result of the actions or inactions by the Member

PROCEDURE

Any complaint (formal or informal) will be managed in accordance with the relevant framework.

Complaints will be overseen by the Complaints Manager and may be escalated to include the Operations Manager, General Manager and/or BOM as required.